

SERVICES AGREEMENT (SA) FOR DOG WALKING & DROP-IN VISITS



Please review and read the following Service Agreement (SA) in its entirety. If you have any questions about any of the policies outlined in the SA, please do not hesitate to contact SideKick Dog Training at info@sidekick-dogtraining.com or (414) 207-8060.

SideKick Dog Training is hereinafter known as "the Company"; any person who owns, harbors, or keeps the dog(s), hereinafter known as "the Owner."

SCHEDULING

It is recommended that the Owner contact the Company at least 2 weeks in advance to best accommodate the requested service dates. Availability is not guaranteed, though the Company makes every effort to accommodate each Owner's requests and needs.

PAYMENT

Accepted forms of payment are cash, check, or credit card. Payment for a one-time service is due forty-eight (48) hours prior to the service date. Payment for recurring services (for the following week) is due by 8:00 pm each Friday.

Checks should be made payable to SideKick Dog Training, LLC.

If payment is not received at least forty-eight (48) hours prior to a one-time service or is not received by 8:00 pm Friday evening for recurring services the next week and no notice is given to the Company that the Owner needs to reschedule or cancel services, the Owner forfeits their scheduled services.

CANCELLATIONS

The Owner may cancel services at any time provided that twenty-four (24) hours notice is given to the Company. Costs of services are not refundable if late notice (less than twenty-four hours notice) is provided.

There are no refunds provided for holiday services that are cancelled within seven (7) days of the holiday. Holidays include Easter, Independence Day, Thanksgiving, Christmas Day, and New Years Day.

Extenuating circumstances may apply and refunds may be issued at the discretion of the Company.

TERMINATION OF SERVICES

The Owner of the dog(s) may choose to terminate (discontinue indefinitely) services at any time. The Owner will receive a refund for the services not yet provided if twenty-four hours notice is given.

Please note that the Company reserves the right to terminate services with an Owner's dog at any time, as well. If the Company chooses to exercise this right, a reason will be supplied and a refund may be issued at the Company's discretion.

MISCELLANEOUS

The Company is not comfortable using any of the following equipment:

- Retractable leashes
- Chain leashes

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- Pinch or prong collars
- Shock collars
- Choke collars

The Owner agrees to provide, at least, a 6-foot nylon, leather, or cotton webbing leash, as well as a flat collar or body harness that the Company may use during services.

If the requested equipment is not provided, the Company reserves the right to substitute any of the above-mentioned equipment with equipment the Company is comfortable using.

DIGITAL MEDIA

The Owner consents to the use of photographs and video by the Company, which includes, but is not limited to, posting photographs and videos on SideKick Dog Training's website, other social media outlets (Facebook, YouTube, etc.), or email messages.

AGREEMENT & RELEASE OF LIABILITY

The Company reserves the right to deny or refuse any dog because of safety issues with other dogs or employees. Dogs may be denied due to physical illness, aggression toward people, or inadequate or out-of-date vaccinations (these include Rabies, Distemper-Parvo, Bordatella, and flea and parasite control). The Owner agrees to inform the Company if their dog has any sort of infection, parasite, or contagious or transmittable disease, or is not up-to-date on the above-mentioned vaccinations.

The Owner recognizes the inherent risk in dog walking or drop-in visits and realizes that their dog is a creature capable of and given to independent action. The Owner indemnifies and holds the Company and Jennifer Prill harmless from any and all liability of any nature, which includes any injury, death, sickness, or damage their dog may suffer during or after any services. The Owner also agree to indemnify and hold harmless the Company and Jennifer Prill from any and all claims due to damage the dog may cause to any family members, any third parties, or property during or after services.

Last Modified Date: 01/28/2019